Order To cash cycle flow

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Order to Cash (O2C) Concept is a Process that is followed by an organisation for Selling a Product or Services to the customer and receive payment for it.

**Flow Steps**

Order Entry

Booking

Pick release

Shipping

Invoice

Receipts

Transfer to gl

**Pre Prequisitites**

1. Create Items

a. Navigate to Inventory -> Items -> Master Items

-Select organization

V1 (Vision Operations)

-Enter Item Name and Description

888-- item name

-Go to Tools -> Copy From

Apply the 'Purchased Item' template

Go to the Order Management tab and select the checkbox for Internal Ordered Internal Orders Enabled

- Save

-Go to Tools -> Organization Assignment

enable for M1

- Save

to find out table ,go to help -> record history .

Mtl\_system\_items\_b - pirmary key - inventory\_item\_id

organization\_id

Org\_organization\_definitions - Organization table

SELECT msi.segment1 item, ood.organization\_code, ood.organization\_name

FROM mtl\_system\_items\_b msi, org\_organization\_definitions ood

WHERE msi.organization\_id = ood.organization\_id

and msi.segment1='LAPTOPDELL'

2) Do a miscellaneous receipt to create on-hand quantity for the item in M1.

- Go to Change Organization and select M1

- Navigate to Inventory -> Transactions -> Miscellaneous Transaction

- Create a miscellaneous receipt transaction with the following information

Item : 888

Subinventory : FGI

UOM : Ea

Quantity : 300

Account : Select the account alias Miscellaneous (01-580-7740-0000-000)

- Save record

- Navigate to Inventory -> On-hand, Availability -> On-hand Quantity and verify the on-hand quantity for the item

Table : Mtl\_onhand\_quantities

select sum(transaction\_quantity) from mtl\_onhand\_quantities where inventory\_item\_id=246205

3 .Add item the price list

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Go to oracle pricing manager global responsibility

Price lists- price lists setup

F11- enter

Corporate

Control F11

Add item to the price list

If you are not able to add item the price list enable profile

QP: Source System Code

Go to system administrator→ profile -- system

Click on user ,enter user name as operations

Query with

QP: Source system code ,

Make sure oracle pricing at site level or user level instead of oracle purchasing.

Note - System will give first priority to user and least priorty to site level

**Order Entry**

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once we get the order from the customer,we will include all the information

like customer and its bill to,shipto location ,order type,ware house info.item info.

etc.

navigation : order management super user vision operations(USA)

orders-->returns-->sales orders

enter the customer number,press tab it will popluate ship to location and bill to location

address.

select the order type as standard or mixed.go to line item(it will generate the

order number in the main tab)

in the line items ,enter the item,qty,after entering the quantiry,click on available button

to check the stock of the items.

at this level observe the statuses at the header level as enterd and at the line level

status as entered.

backend tables

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oe\_order\_headers\_all

oe\_order\_lines\_all

oe\_transaction\_types -- for order types

for customer information

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hz\_parties

hz\_cust\_accounts

hz\_relationships

hz\_cust\_sites\_uses\_all

select flow\_status\_code,header\_id from oe\_order\_headers\_all

where order\_number='56761'

--flow\_status\_code='ENTERED'

select flow\_status\_code from oe\_order\_lines\_all

where header\_id='94619'

--flow\_status\_code='ENTERED'

booked

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click on book order button,we will get the message .order has been booked

select flow\_status\_code,header\_id from oe\_order\_headers\_all

where order\_number='56761'

--flow\_status\_code='BOOKED'

select flow\_status\_code from oe\_order\_lines\_all

where header\_id='94619'

--flow\_status\_code='Awaiting Shipping'

select released\_status,DELIVERY\_DETAIL\_ID from wsh\_delivery\_details

where source\_header\_id='94619'

--Here source\_header\_id is equivalent to header\_id from oe\_order\_headers\_all

-- Released\_status=R-- means Ready to release

[www.etrm.oracle.com](http://www.etrm.oracle.com) - to see tables and joins

Integrated soa gateway responsibility - to see apis and program names.